

We pride ourselves on offering first-class customer service at all times and strive to ensure that all our guests enjoy our wonderful accommodation and facilities. Our aim is to help in any way that we can and should you require assistance during your stay or whilst planning your visit, we will be delighted to assist. A site map is attached.

Pre-Arrival:

- We cater for tents, touring caravans and motorhomes, and have holiday caravans and lodges available for hire.
- Our nearest town is Dartmouth and is served by a bus stop which is located outside of the site. Bus timetables are available in Reception. Our nearest train station is Totnes which is 13 miles away.
- Our nearest shop mobility is Victoria Car Park, Garfield Road, Paignton, Tel: 01803 521771 or Pluss Organisation Ltd, Waddeton Close, Brixham Road. Paignton, Tel: 01803 520386.
- The following taxi companies offer wheelchair-access transport and can be reached on Tel: 01803 559292 and 07435 786542– both companies require notice.

Arrival & Car Parking Facilities:

- On entering the site through the main entrance you will go down the tarmacked road for 60 metres and then you will see a sign to turn left to reception. You carry on this road for 150 metres and then you will arrive at the main gravelled car park.
- The tarmac roadway leading to reception measures 3 metres wide with kerbs either side. The approximate distance from the main car park to Reception is 100 metres with a bench half way to rest along the way.
- The last 20 metres to the Reception there is an incline
- The door is single with a width of 0.78 metres.
- We have parking spaces outside Reception for those who have difficulty in walking.

Main Entrance and Reception:

- A number of staff have attended a 'Welcome' courses including 'Welcome All'.
- Reception provides ample room for a wheelchair to manoeuvre and turn.
- Reception has a pad and pen on the counter. The counter is 72cm in height.
- The opening times of Reception are displayed on the entrance door along with 24-hour contact details.

Public Areas - General (External):

- Tarmac roads service most of the park along with gravel parking areas.
- There are benches located around the park.
- Leonards Cove is situated on a hilly area, where there are some steep inclines..
- Majority of the holiday park overlooks the sea.

Restaurant & Bar (radius7):

Radius7:

- Radius7 is on the level and accessed through a single door of a width of 0.88 metres.
- The Bar/Restaurant area has a wooden floor with tables and chairs that can be removed, there is a ramp between the bar area which is 0.97 metres wide.
- Chairs and tables can be moved on request.
- Important notice that radius7 is housed in a listing building, the toilets are accessed via a staircase of 13 steps of 0.74 metres width and a sturdy handrail..
- Radius 7 toilets are exceptionally small and will NOT take a wheelchair.
- There are baby changing facilities in one of the toilets

Laundry:

- The laundry is located near to reception. The main laundry door is 74cm wide and there are 2 small steps. Once in the laundry then it has level access throughout.
- All machines are front loading.
- All ironing boards can be height adjusted.
- Assistance can be given during reception opening hours..
- There is limited parking outside of the laundry room.

Shop:

- The shop is located in Reception.
- Accessed via a single door 0.78 metres wide
- There is limited parking outside of the shop.
- The shop is on one level.
- There is ample room within for a large wheelchair to manoeuvre and turn.
- The counter is 92cm high.
- Information leaflets are on the wall, staff will always be in the shop to offer assistance with higher level pockets.
- The staff will assist with your needs if required.

Outdoor Facilities:

- There is a designated recreation area opposite the camping field.
- There are benches around the park...

Holiday Self Catering Accommodation:

- Many statics caravans have three steps leading up to the main door and hand rail.
- They range from one bedroom to three bedrooms, sleeping up to 6 people.
- Parking for caravans is available in the car parks located around the park, please

see site map. Some accommodation has their own designated space.

- We have some accessible lodges with a ramp to the main door designed for wheelchair use. These lodges also have their own car parking space outside.
- We also have three-bedroom timber lodges. One lodge has three steps leading into the main front door.
- Some lodges have a further few steps along a path leading from the road.
- Please note, all accommodation is non-smoking.

Please note that we do have accommodation that is more accessible than others, please call us.

Holiday Camping and Touring:

- There is one camping field for tents and it accommodates up to 35 pitches.
- As you come through the main entrance the field is on the left hand side.
- The field is laid to grass and is on a slope. There are a few flat pitches.
- Cars are not allowed to park on the field.
- Cars can park behind the fence at the bottom of the field and to the side. The furthest to walk would be 50 metres.
- Please note the toilet facilities are not accessible via a wheelchair. There are 2 steps up to each portakabin.
- The Touring field is near to reception and it is all laid to grass. Not ALL pitches are flat but you can with chocks.

- The toilet facilities are sited on the camping field which is 75 metres from the touring field. Please note there is a 10 metre incline.
- Staff will agree a pitch with the customer.
- The staff will assist with your needs if required.

Local Attractions:

- We have a wide variety of information in our Reception area.
- Our staff have a vast knowledge of the local area so feel to ask for any advice.
- Pick up your copy of the English Riviera Attractions Passport from Reception for discounts and savings across a wealth of attractions.

Grounds & Gardens:

- To be able to have our amazing views the park is terraced towards the cliff edge; this means the topography of the park is steep in parts. The distance from the park to the nearby beach of Blackpool Sands is approximately 0.5 miles. The park is situated on a hill.

Additional Information:

- Although we have tried to be as accurate as possible and include as much details as we can in this statement, we are always willing to provide further information on any aspect of the park.
- If this statement does not answer your particular question, please let us know and we will endeavour to answer your query and amend this statement for future use.

Park Address:

Leonards Cove, New Road, Stoke Fleming, Dartmouth, TQ6 0NR

Contact Information:

Telephone: 01803 770206

Email; info@leonardscove.co.uk

Website: www.leonardscove.co.uk

Future Plans:

- We are constantly updating and re-investing in our facilities. We will keep you updated on all future plans via our website, blogs and e-newsletters.

We welcome your feedback to help us continuously improve. If you have any comment's, please call 01803 770206 or email us on info@leonardscove.co.uk